

# Not another phishing presentation

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## SEEMS LEGIT

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Phishing presentations are boring

-  Don't open that email
-  Don't click on that link
-  Only go to links you trust
-  Look for the green bar

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What we'll talk about

- | This isn't about you, this is for your organization
- | What do actual attacks look like?
- | Where does that data/money, go?
- | How do we protect our organizations?

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What do attackers want

- | Trick victim into sending money
- | Send money via extortion/faketortion
- | Send them information
- | Access to an account
- | Execute a malicious program




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How are businesses actually compromised

## Phishing

- Broad attack focusing on a businesses customers or company wide attack
- Two types of attacks to worry about
  - Brand Reputation attack – Attacking the customer
  - Malware installs – Attacking the organization




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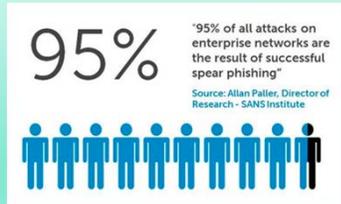
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How are businesses actually compromised

## Spear Phishing

- Directed and well researched attack against an individual or small group




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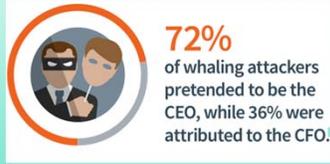
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How are businesses actually compromised

### Whaling

- Business Email Compromise (BEC)
  - o On the rise
  - o Not a volume play. Attacks are carefully researched
  - o FBI shows \$5.3 billion lost to BEC over October 2013 to Dec 2016
  - o Incidents known to FBI are estimated to be 20% of total



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What does an attack actually look like?

AFCGlobal Corp (-\$480k)

Glen,

I have assigned you to manage file T521, this is a strictly confidential financial operation, to which takes priority over other tasks. Have you already been contacted by Steven Shapiro (attorney from KPMG)?

This is very sensitive, so please only communicate with me through this email, in order for us not to infringe SEC regulations. Please do not speak with anyone by email or phone regarding this.

Regards,  
Gean Stalcup

- 30 minutes later, Mr Wurm was contacted by Mr Shapiro stating that due diligence fees regarding the China acquisition were needed.
- The company attempted to recover the money but the account had already been zeroed out shortly after the transfer
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What happens after?

- Darkweb markets
  - o Most of this you can actually find on the normal web
- Malware attacks
  - o System compromise



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What happens after?

**W2 Markets and Drop Sites**

Name	Threats	City	State	Zip	SSN	Gender
JOHN	446	BOCA RATON	FL	33496		MA
ANTONIO	296	DELRAY BEACH	FL	33444		MA
ROBERTO	196	WEST PALM BEACH	FL	33417		MA
DALE D	326	LAKE WORTH	FL	33463		MA
DOANEY TRAVIS	576	BOCA RATON	FL	33487		MA
NORMAN W	296	POMPANO BEACH	FL	33069		MA
DANIELLE	246	LAKE WORTH	FL	33463		MA
BOB	65	BOCA RATON	FL	33487		MA



  
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How to protect our organizations?



**Culture**

- Employees should feel they won't get fired
- It's okay to double check with superior if something doesn't feel right
- You should double check with superior on major financial transactions
- Explain, there are certain things I will never ask you to do over email
- Check with security just to make sure...



**Training Is Great**

- Organizations that invest in phishing training see great ROI
- Training will reduce users that take unwanted actions, but it doesn't eliminate the risk
- Know your risk - phishing assessments



**When training fails, and it will fail**

- Tag external emails so that it is obvious to users
- DLP (Data loss prevention)
  - Scans data in messages before sending out
  - Enforces encryption to USB
- Email firewall rules/detections
  - Detect and quarantine suspicious emails
- Why doesn't my organization have this?
  - You probably do
  - It's a lot of work to monitor and configure

  
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